



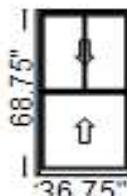
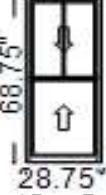
Contract - Detailed

Pella Window and Door Showroom of Scarborough
400 Expedition Drive Suite B
Scarborough, ME 04074
Phone: (207) 253-1856 Fax: (207) 253-1875

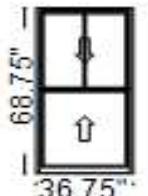
Sales Rep Name: Hickey, Steven
Sales Rep Phone: 978-807-4765
Sales Rep Fax:
Sales Rep E-Mail: hickeysk@pellanewengland.com

Customer Information		Project/Delivery Address	Order Information	
Kristin Von Donop 64 Pleasant St Brunswick, ME 04011-2203 Primary Phone: (917) 6267885 Mobile Phone: Fax Number: E-Mail: kvondonop@yahoo.com Great Plains #: 1008311871 Customer Number: 1012077301 Customer Account: 1008311871	Kristin Von Donop - 64 Pleasant St, Brunswick, ME, 64 Pleasant St Lot # Brunswick, ME 04011 County:	Quote Name: Kristin Von Donop - 64 Pleasant St, Brunswick, Order Number: 736SH0552 Quote Number: 18924330 Order Type: Installed Sales Payment Terms: Deposit/C.O.D. Tax Code: METAXABLE Quoted Date: 11/20/2024		

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
10	None Assigned	Delivery Setup - Delivery Setup	\$600.00	1	\$600.00

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
15	UPSTAIRS	Pella Reserve, Traditional Replacement Double Hung, 36.75 X 68.75, White	\$2,864.12	3	\$8,592.36
					
	Viewed From Exterior				
	PK #	1: Non-Standard SizeNon-Standard Size Double Hung, Equal			
	2183	Frame Size: 36 3/4 X 68 3/4			
		General Information: Standard, Luxury, Clad, Pine, 4 3/4", 3 1/4"			
		Exterior Color / Finish: Painted, Standard Enduraclad, White			
		Interior Color / Finish: Bright White Paint Interior			
		Sash / Panel: Putty Glaze, Ogee, Standard, No Sash Lugs			
		Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude			
		Hardware Options: Spoon-Style Lock, Champagne, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor			
		Screen: Half Screen, Standard EnduraClad, White, Standard, InView™			
		Performance Information: U-Factor 0.30, SHGC 0.26, VLT 0.48, CPD PEL-N-233-00639-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Clear Opening Width 33.375, Clear Opening Height 30.312, Clear Opening Area 7.025437, Egress Meets minimum clear opening and 5.7 sq.ft			
		Grille: ILT, No Custom Grille, 7/8", Traditional (2W1H / 0W0H), Putty Glaze, Ogee			
		Wrapping Information: No Exterior Trim, Manufacturer Recommended Clearance, Perimeter Length = 211".			
		Frame Size: 36.75" X 69.4843"			
		Insulate Weight Pocket - Insulate Weight Pocket	Qty	1	
		Lead Safe Install - Lead Safe Install	Qty	1	
		Pocket Install - Pocket Install	Qty	1	
Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
20	UPSTAIRS	Pella Reserve, Traditional Replacement Double Hung, 28.75 X 68.75, White	\$2,744.24	1	\$2,744.24
					
	Viewed From Exterior				
	PK #	1: Non-Standard SizeNon-Standard Size Double Hung, Equal			
	2182	Frame Size: 28 3/4 X 68 3/4			
		General Information: Standard, Luxury, Clad, Pine, 4 3/4", 3 1/4"			
		Exterior Color / Finish: Painted, Standard Enduraclad, White			
		Interior Color / Finish: Bright White Paint Interior			
		Sash / Panel: Putty Glaze, Ogee, Standard, No Sash Lugs			
		Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude			
		Hardware Options: Spoon-Style Lock, Champagne, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor			
		Screen: Half Screen, Standard EnduraClad, White, Standard, InView™			
		Performance Information: U-Factor 0.30, SHGC 0.26, VLT 0.48, CPD PEL-N-233-00639-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Clear Opening Width 25.375, Clear Opening Height 30.312, Clear Opening Area 5.341437, Egress Meets minimum clear opening and 5.0 sq.ft			
		Grille: ILT, No Custom Grille, 7/8", Traditional (2W1H / 0W0H), Putty Glaze, Ogee			
		Wrapping Information: No Exterior Trim, Manufacturer Recommended Clearance, Perimeter Length = 195".			
		Frame Size: 28.75" X 69.4843"			
		Pocket Install - Pocket Install	Qty	1	

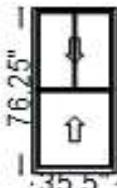
Lead Safe Install - Lead Safe Install	Qty 1
Insulate Weight Pocket - Insulate Weight Pocket	Qty 1

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
25	UPSTAIRS BATH	<p>Pella Reserve, Traditional Replacement Double Hung, 36.75 X 68.75, White</p> <p> Viewed From Exterior</p> <p>PK # 2183</p> <p>1: Non-Standard Size Non-Standard Size Double Hung, Equal Frame Size: 36 3/4 X 68 3/4 General Information: Standard, Luxury, Clad, Pine, 4 3/4", 3 1/4" Exterior Color / Finish: Painted, Standard Enduraclad, White Interior Color / Finish: Bright White Paint Interior Sash / Panel: Putty Glaze, Ogee, Standard, No Sash Lugs Glass: Insulated Dual Obscure Low-E Obscure Advanced Low-E Insulating Glass Argon Non High Altitude Hardware Options: Spoon-Style Lock, Champagne, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor Screen: Half Screen, Standard EnduraClad, White, Standard, InView™ Performance Information: U-Factor 0.30, SHGC 0.26, VLT 0.47, CPD PEL-N-233-00643-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Clear Opening Width 33.375, Clear Opening Height 30.312, Clear Opening Area 7.025437, Egress Meets minimum clear opening and 5.7 sq.ft Grille: ILT, No Custom Grille, 7/8", Traditional (2W1H / 0W0H), Putty Glaze, Ogee Wrapping Information: No Exterior Trim, Manufacturer Recommended Clearance, Perimeter Length = 211".</p> <p>Obscure Glass Style: Pattern62(Standard)</p> <p>Pocket Install - Pocket Install Qty 1</p> <p>Lead Safe Install - Lead Safe Install Qty 1</p> <p>Insulate Weight Pocket - Insulate Weight Pocket Qty 1</p>	\$3,049.41	1	\$3,049.41

Frame Size: 36.75" X 69.4843"

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
30	OFFICE	Pella Reserve, Traditional Replacement Double Hung, 28.75 X 68.75, White	\$2,744.24	3	\$8,232.72
PK # 2182 1: Non-Standard SizeNon-Standard Size Double Hung, Equal Frame Size: 28 3/4 X 68 3/4 General Information: Standard, Luxury, Clad, Pine, 4 3/4", 3 1/4" Exterior Color / Finish: Painted, Standard Enduraclad, White Interior Color / Finish: Bright White Paint Interior Sash / Panel: Putty Glaze, Ogee, Standard, No Sash Lugs Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude Hardware Options: Spoon-Style Lock, Champagne, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor Screen: Half Screen, Standard EnduraClad, White, Standard, InView™ Performance Information: U-Factor 0.30, SHGC 0.26, VLT 0.48, CPD PEL-N-233-00639-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Clear Opening Width 25.375, Clear Opening Height 30.312, Clear Opening Area 5.341437, Egress Meets minimum clear opening and 5.0 sq.ft Grille: ILT, No Custom Grille, 7/8", Traditional (2W1H / 0W0H), Putty Glaze, Ogee Wrapping Information: No Exterior Trim, Manufacturer Recommended Clearance, Perimeter Length = 195".					
Viewed From Exterior					
Frame Size: 28.75" X 69.4843"					
Pocket Install - Pocket Install Qty 1 Lead Safe Install - Lead Safe Install Qty 1 Insulate Weight Pocket - Insulate Weight Pocket Qty 1					
Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
35	FRONT BEDROOM	Pella Reserve, Traditional Replacement Double Hung, 28.75 X 68.75, White	\$2,744.24	3	\$8,232.72
PK # 2182 1: Non-Standard SizeNon-Standard Size Double Hung, Equal Frame Size: 28 3/4 X 68 3/4 General Information: Standard, Luxury, Clad, Pine, 4 3/4", 3 1/4" Exterior Color / Finish: Painted, Standard Enduraclad, White Interior Color / Finish: Bright White Paint Interior Sash / Panel: Putty Glaze, Ogee, Standard, No Sash Lugs Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude Hardware Options: Spoon-Style Lock, Champagne, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor Screen: Half Screen, Standard EnduraClad, White, Standard, InView™ Performance Information: U-Factor 0.30, SHGC 0.26, VLT 0.48, CPD PEL-N-233-00639-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Clear Opening Width 25.375, Clear Opening Height 30.312, Clear Opening Area 5.341437, Egress Meets minimum clear opening and 5.0 sq.ft Grille: ILT, No Custom Grille, 7/8", Traditional (2W1H / 0W0H), Putty Glaze, Ogee Wrapping Information: No Exterior Trim, Manufacturer Recommended Clearance, Perimeter Length = 195".					
Viewed From Exterior					
Frame Size: 28.75" X 69.4843"					
Pocket Install - Pocket Install Qty 1					

Lead Safe Install - Lead Safe Install	Qty 1
Insulate Weight Pocket - Insulate Weight Pocket	Qty 1

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
40	1ST FLOOR OFFICE	Pella Reserve, Traditional Replacement Double Hung, 35.5 X 76.25, White  PK # 2183 1: Non-Standard Size Frame Size: 35 1/2 X 76 1/4 General Information: Standard, Luxury, Clad, Pine, 4 3/4", 3 1/4" Exterior Color / Finish: Painted, Standard Enduraclad, White Interior Color / Finish: Bright White Paint Interior Sash / Panel: Putty Glaze, Ogee, Standard, No Sash Lugs Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude Hardware Options: Spoon-Style Lock, Champagne, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor Screen: Half Screen, Standard EnduraClad, White, Standard, InView™ Performance Information: U-Factor 0.30, SHGC 0.26, VLT 0.48, CPD PEL-N-233-00639-00001, Performance Class CW, PG 45, Calculated Positive DP Rating 45, Calculated Negative DP Rating 45, Clear Opening Width 32.125, Clear Opening Height 34.062, Clear Opening Area 7.598901, Egress Meets minimum clear opening and 5.7 sq.ft Grille: ILT, No Custom Grille, 7/8", Traditional (2W1H / 0W0H), Putty Glaze, Ogee Wrapping Information: No Exterior Trim, Manufacturer Recommended Clearance, Perimeter Length = 224".	\$2,986.64	3	\$8,959.92

Viewed From Exterior

Frame Size: 35.5" X 76.9843"

Insulate Weight Pocket - Insulate Weight Pocket	Qty 1
Lead Safe Install - Lead Safe Install	Qty 1
Pocket >72 - Pocket >72 Height	Qty 1

Thank You For Purchasing Pella® Products

PELLA WARRANTY:

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

INSYNCTIVE PRODUCTS: In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at Insynctive.pella.com. By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

Notice of Collection of Personal Information: We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link <https://www.pella.com/california-rights-policy> at pella.com.

ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")

YOU and Pella and its subsidiaries and the Pella Branded Distributor **AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS.** You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit www.pella.com/arbitration or e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE PELLA.COM/ARBITRATION. DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER PELLA.COM/ARBITRATION.

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

Product Performance Information:

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC). Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product

for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mulled and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to www.pella.com/performance.

Including during the construction period, casement windows should never be left open and unlocked for prolong periods or during high wind conditions to avoid sash detachment/damage.

Actual sizes tested for documented STC and OITC ratings may vary from the ASTM E 1425 sizes to better represent Pella product offering.

STC and OITC ratings shown may be conservatively based on products tested with thinner panes of glass.

STC and OITC ratings may be from test results from an equivalent product.

Project Checklist Review (Installed Orders Only)

Before the Installation the Homeowner agrees to do the following:

Obtain Condo Association Approval
Obtain Historic Approval
Remove existing shutters and awnings
Remove air conditioners

Remove existing shades, drapes, window treatments, wall hangings, and personal belongings
Move furniture at least 3 feet away from work area
Tie or cut back trees, bushes and shrubs in the work area
Arrange to have alarm system and doorbells disconnected
Arrange to have any plumbing and electrical repairs or changes made by appropriate licensed contractor
Provide a door handle and lockset for entry door if Pella handle and lockset is not purchased.

Before the Installation Pella agrees to do the following:

Obtain Building Permit (When required)

During the Installation the Homeowner agrees to do the following:

Keep pets safely away from work area
Keep children safely away from work area
Allow Pella Installer room to work safely within your home

During the Installation Pella agrees to do the following:

Deliver and unload products purchased per contract

Place and remove drop cloths in work area then vacuum, and remove all debris at end of day

Remove existing product, including storm windows, and dispose of it unless otherwise specified

Install all products using method specified in contract per Pella Installation Instructions

Replace interior and/or exterior trim only if purchased

If Purchased, install exterior primed pine wood trim or Composite. Composite will be unfinished.

If Purchased, install interior trim matching wood window finish or White trim for Impervia and Encompass

Install non-Pella entry door lockset provided by you. Pella is not responsible for its quality or performance

After the Installation the Homeowner agrees to do the following:

Be available for completion and sign off to verify all products purchased are in working order

Reinstall existing shutters, awnings, shades, drapes, window treatments, wall hangings, and reposition furniture

Arrange to have alarm system and doorbells reinstalled

Reinstall air conditioners

Remove stickers from product and save for energy rebate and tax purposes

Wash all interior & exterior glass surfaces

Fill nail holes and joints on interior trim if windows are to be stained (after staining)

Clean up exterior casing issues due to storm window removal if full wrap or new exterior trim is not purchased

Arrange to have any paint touched up around newly installed window or trim if necessary

Arrange to have any new drywall installed, taped and mud applied if necessary

_____ Project Checklist has been reviewed

Customer initial

_____ Product Only Addendum has been reviewed

Customer initial

_____ Final payment is due upon Substantial Completion per the Terms and Conditions

Customer Initial

_____ Removal and reinstallation of blinds are the responsibility of the homeowner. If for any reason blinds are not removed, you will be charged to remove the blinds and we are not responsible for any damage that might occur to the existing blinds. Pella will not reinstall blinds and does not guarantee existing blinds will fit in to the new windows.

Customer Initial

INITIALS _____

Pella New England Windows and Doors 2022 Supply Chain Volatility Rider - Pella New England Windows and Doors (Subcontractor) shall not be in default and shall not be held to suffer any charges or loss because of any failure to perform this proposal under its terms if the failure arises from causes beyond the reasonable control and without the fault or negligence of subcontractor ("Excusable Delay"). Examples of these causes are (1) acts of God or of the public enemy, (2) acts of the Government in either its sovereign or contractual capacity, (3) fires, (4) floods, (5) epidemics or pandemics, (6) quarantine restrictions, (7) strikes, (8) freight embargoes or supply chain disruptions (9)

unusually severe weather, and (10) unusual unavailability of materials. Without limiting the foregoing, to the extent any delay is or would be considered an excusable delay or force majeure under the Prime Contract, such delay shall be considered an excusable delay or force majeure under this proposal.

Anticipated delivery dates shall be determined upon factory lead times at time of order. Subcontractor shall make best efforts to achieve the delivery schedule set forth upon acceptance. Contractor is, however, on notice that the current supply chain environment is unusually volatile, and therefore the delivery schedule shall be subject to reasonable adjustment upon notice furnished by the Subcontractor.

The foregoing shall supersede and replace any subcontract terms or conditions that are inconsistent herewith.

INITIALS _____

A 1.5% FINANCE CHARGE PER MONTH WILL BE ASSESSED TO ALL BALANCES OLDER THAN 30 DAYS

Credit Card Account #: Last 4 Digits _____ _____ _____ _____

Expiration Date: _____ / _____ _____

Charge final payment to same account _____
(Upon substantial completion) _____
Customer initial _____

Project Checklist has been reviewed

Customer Name (Please print)

Pella Sales Rep Name (Please print)

Customer Signature

Pella Sales Rep Signature

Date

Date

Credit Card Approval Signature

Order Totals	
Taxable Subtotal	\$34,366.66
Sales Tax @ 5.5%	\$1,890.17
Non-taxable Subtotal	\$6,044.71
Total	\$42,301.54
Deposit Received	\$16,359.90
Amount Due	\$25,941.64