



## Contract - Detailed

Pella Window and Door Showroom of Scarborough  
400 Expedition Drive Suite B  
Scarborough, ME 04074  
**Phone:** (207) 253-1856 **Fax:** (207) 253-1875

**Sales Rep Name:** Hickey, Steven  
**Sales Rep Phone:** 978-807-4765  
**Sales Rep Fax:**  
**Sales Rep E-Mail:** hickeysk@pellanewengland.com

Customer Information	Project/Delivery Address	Order Information
<b>Kristin Von Donop</b> 64 Pleasant St  Brunswick, ME 04011-2203 <b>Primary Phone:</b> (917) 6267885 <b>Mobile Phone:</b> <b>Fax Number:</b> <b>E-Mail:</b> kvondonop@yahoo.com <b>Great Plains #:</b> 1008311871 <b>Customer Number:</b> 1012077301 <b>Customer Account:</b> 1008311871	<b>Kristin Von Donop - 64 Pleasant St, Brunswick, ME,</b> 64 Pleasant St  <b>Lot #</b> Brunswick, ME 04011 <b>County:</b>	<b>Quote Name:</b> Kristin Von Donop - 64 Pleasant St, Brunswick,  <b>Order Number:</b> 736SH0552 <b>Quote Number:</b> <b>18924330</b> <b>Order Type:</b> Installed Sales <b>Payment Terms:</b> Deposit/C.O.D. <b>Tax Code:</b> METAXABLE <b>Quoted Date:</b> 11/20/2024

Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
10	None Assigned	Delivery Setup - Delivery Setup	\$600.00	1	\$600.00

Line #	Location:	Attributes			
15	UPSTAIRS	<div><div><div><div><div><div></div><div></div></div><div><div></div><div></div></div></div><div><div></div><div></div></div><div><div></div><div></div></div></div><div><div></div><div></div></div><div><div></div><div></div></div></div><div><div></div><div></div></div><div><div></div><div></div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> 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Line #	Location:	Attributes			
20	UPSTAIRS	<div><div><div><div><div></div><div></div></div><div><div></div><div></div></div></div><div><div></div><div></div></div></div><div>68.75"</div><div>28.75"</div><div>Viewed From Exterior</div></div> <div><div>PK #</div><div>2182</div></div> <div><div><div><div><div><div></div><div></div></div><div><div></div><div></div></div></div><div><div></div><div></div></div></div><div>68.75"</div><div>28.75"</div><div>Viewed From Exterior</div></div><div><div>1: Non-Standard SizeNon-Standard Size Double Hung, Equal</div><div>Frame Size: 28 3/4 X 68 3/4</div><div>General Information: Standard, Luxury, Clad, Pine, 4 3/4", 3 1/4"</div><div>Exterior Color / Finish: Painted, Standard Enduraclad, White</div><div>Interior Color / Finish: Bright White Paint Interior</div><div>Sash / Panel: Putty Glaze, Ogee, Standard, No Sash Lugs</div><div>Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude</div><div>Hardware Options: Spoon-Style Lock, Champagne, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor</div><div>Screen: Half Screen, Standard EnduraClad, White, Standard, InView™</div><div>Performance Information: U-Factor 0.30, SHGC 0.26, VLT 0.48, CPD PEL-N-233-00639-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Clear Opening Width 25.375, Clear Opening Height 30.312, Clear Opening Area 5.341437, Egress Meets minimum clear opening and 5.0 sq.ft</div><div>Grille: ILT, No Custom Grille, 7/8", Traditional (2W1H / 0W0H), Putty Glaze, Ogee</div><div>Wrapping Information: No Exterior Trim, Manufacturer Recommended Clearance, Perimeter Length = 195".</div></div></div> <div><div>Item Price</div><div>\$2,744.24</div></div> <div><div>Qty</div><div>1</div></div> <div><div>Ext'd Price</div><div>\$2,744.24</div></div>			
Frame Size: 28.75" X 69.4843"					
Pocket Install - Pocket Install		Qty 1			

Lead Safe Install - Lead Safe Install

Qty 1

Insulate Weight Pocket - Insulate Weight Pocket

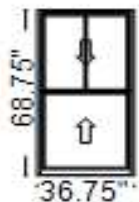
Qty 1

Line #	Location:	Attributes
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25 UPSTAIRS BATH

Pella Reserve, Traditional Replacement Double Hung, 36.75 X 68.75, White

Item Price	Qty	Ext'd Price
\$3,049.41	1	\$3,049.41



Viewed From Exterior

PK #  
2183

1: Non-Standard SizeNon-Standard Size Double Hung, Equal

Frame Size: 36 3/4 X 68 3/4

General Information: Standard, Luxury, Clad, Pine, 4 3/4", 3 1/4"

Exterior Color / Finish: Painted, Standard Enduraclad, White

Interior Color / Finish: Bright White Paint Interior

Sash / Panel: Putty Glaze, Ogee, Standard, No Sash Lugs

Glass: Insulated Dual Obscure Low-E Obscure Advanced Low-E Insulating Glass Argon Non High Altitude

Hardware Options: Spoon-Style Lock, Champagne, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor

Screen: Half Screen, Standard EnduraClad, White, Standard, InView™

Performance Information: U-Factor 0.30, SHGC 0.26, VLT 0.47, CPD PEL-N-233-00643-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Clear Opening Width 33.375, Clear Opening Height 30.312, Clear Opening Area 7.025437, Egress Meets minimum clear opening and 5.7 sq.ft

Grille: ILT, No Custom Grille, 7/8", Traditional (2W1H / 0W0H), Putty Glaze, Ogee

Wrapping Information: No Exterior Trim, Manufacturer Recommended Clearance, Perimeter Length = 211".

Obscure Glass Style: Pattern62(Standard)

Frame Size: 36.75" X 69.4843"

Pocket Install - Pocket Install

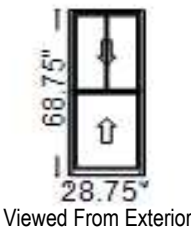
Qty 1

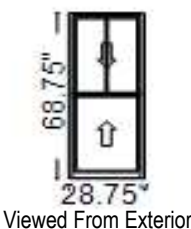
Lead Safe Install - Lead Safe Install

Qty 1

Insulate Weight Pocket - Insulate Weight Pocket

Qty 1

Line #	Location:	Attributes			
30	OFFICE	<b>Pella Reserve, Traditional Replacement Double Hung, 28.75 X 68.75, White</b>	<b>Item Price</b>	<b>Qty</b>	<b>Ext'd Price</b>
			\$2,744.24	3	\$8,232.72
	 <p>Viewed From Exterior</p>	<p>PK # 2182</p> <p><b>1: Non-Standard SizeNon-Standard Size Double Hung, Equal</b>  <b>Frame Size:</b> 28 3/4 X 68 3/4  <b>General Information:</b> Standard, Luxury, Clad, Pine, 4 3/4", 3 1/4"  <b>Exterior Color / Finish:</b> Painted, Standard Enduraclad, White  <b>Interior Color / Finish:</b> Bright White Paint Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Spoon-Style Lock, Champagne, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Half Screen, Standard EnduraClad, White, Standard, InView™  <b>Performance Information:</b> U-Factor 0.30, SHGC 0.26, VLT 0.48, CPD PEL-N-233-00639-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Clear Opening Width 25.375, Clear Opening Height 30.312, Clear Opening Area 5.341437, Egress Meets minimum clear opening and 5.0 sq.ft  <b>Grille:</b> ILT, No Custom Grille, 7/8", Traditional (2W1H / 0W0H), Putty Glaze, Ogee  <b>Wrapping Information:</b> No Exterior Trim, Manufacturer Recommended Clearance, Perimeter Length = 195".</p>			
	Frame Size: 28.75" X 69.4843"				
		<b>Pocket Install - Pocket Install</b>	Qty	1	
		<b>Lead Safe Install - Lead Safe Install</b>	Qty	1	
		<b>Insulate Weight Pocket - Insulate Weight Pocket</b>	Qty	1	

Line #	Location:	Attributes			
35	FRONT BEDROOM	<b>Pella Reserve, Traditional Replacement Double Hung, 28.75 X 68.75, White</b>	<b>Item Price</b>	<b>Qty</b>	<b>Ext'd Price</b>
			\$2,744.24	3	\$8,232.72
	 <p>Viewed From Exterior</p>	<p>PK # 2182</p> <p><b>1: Non-Standard SizeNon-Standard Size Double Hung, Equal</b>  <b>Frame Size:</b> 28 3/4 X 68 3/4  <b>General Information:</b> Standard, Luxury, Clad, Pine, 4 3/4", 3 1/4"  <b>Exterior Color / Finish:</b> Painted, Standard Enduraclad, White  <b>Interior Color / Finish:</b> Bright White Paint Interior  <b>Sash / Panel:</b> Putty Glaze, Ogee, Standard, No Sash Lugs  <b>Glass:</b> Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  <b>Hardware Options:</b> Spoon-Style Lock, Champagne, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor  <b>Screen:</b> Half Screen, Standard EnduraClad, White, Standard, InView™  <b>Performance Information:</b> U-Factor 0.30, SHGC 0.26, VLT 0.48, CPD PEL-N-233-00639-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Clear Opening Width 25.375, Clear Opening Height 30.312, Clear Opening Area 5.341437, Egress Meets minimum clear opening and 5.0 sq.ft  <b>Grille:</b> ILT, No Custom Grille, 7/8", Traditional (2W1H / 0W0H), Putty Glaze, Ogee  <b>Wrapping Information:</b> No Exterior Trim, Manufacturer Recommended Clearance, Perimeter Length = 195".</p>			
	Frame Size: 28.75" X 69.4843"				
		<b>Pocket Install - Pocket Install</b>	Qty	1	

Lead Safe Install - Lead Safe Install

Qty 1

Insulate Weight Pocket - Insulate Weight Pocket

Qty 1

Line #	Location:	Attributes
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40 1ST FLOOR OFFICE

Pella Reserve, Traditional Replacement Double Hung, 35.5 X 76.25, White

Item Price

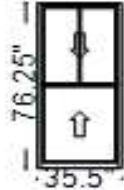
Qty

Ext'd Price

\$2,986.64

3

\$8,959.92



Viewed From Exterior

PK #  
2183

1: Non-Standard SizeNon-Standard Size Double Hung, Equal

Frame Size: 35 1/2 X 76 1/4

General Information: Standard, Luxury, Clad, Pine, 4 3/4", 3 1/4"

Exterior Color / Finish: Painted, Standard Enduraclad, White

Interior Color / Finish: Bright White Paint Interior

Sash / Panel: Putty Glaze, Ogee, Standard, No Sash Lugs

Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude

Hardware Options: Spoon-Style Lock, Champagne, No Window Opening Control Device, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor

Screen: Half Screen, Standard EnduraClad, White, Standard, InView™

Performance Information: U-Factor 0.30, SHGC 0.26, VLT 0.48, CPD PEL-N-233-00639-00001, Performance Class CW, PG 45, Calculated Positive DP Rating 45, Calculated Negative DP Rating 45, Clear Opening Width 32.125, Clear Opening Height 34.062, Clear Opening Area 7.598901, Egress Meets minimum clear opening and 5.7 sq.ft

Grille: ILT, No Custom Grille, 7/8", Traditional (2W1H / 0W0H), Putty Glaze, Ogee

Wrapping Information: No Exterior Trim, Manufacturer Recommended Clearance, Perimeter Length = 224".

Frame Size: 35.5" X 76.9843"

Insulate Weight Pocket - Insulate Weight Pocket

Qty 1

Lead Safe Install - Lead Safe Install

Qty 1

Pocket &gt;72 - Pocket &gt;72 Height

Qty 1

Thank You For Purchasing Pella® Products

**PELLA WARRANTY:**

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

**INSYNCTIVE PRODUCTS:** In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at [Insynctive.pella.com](https://www.pella.com/insynctive). By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

**Notice of Collection of Personal Information:** We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link <https://www.pella.com/california-rights-policy/> at pella.com.

**ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")**

**YOU and Pella and its subsidiaries and the Pella Branded Distributor AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS.** You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit [www.pella.com/arbitration](https://www.pella.com/arbitration) or e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE [PELLA.COM/ARBITRATION](https://www.pella.com/arbitration). DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER [PELLA.COM/ARBITRATION](https://www.pella.com/arbitration).

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

**Product Performance Information:**

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC). Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product

for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mulled and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to [www.pella.com/performance](http://www.pella.com/performance).

Including during the construction period, casement windows should never be left open and unlocked for prolong periods or during high wind conditions to avoid sash detachment/damage.

Actual sizes tested for documented STC and OITC ratings may vary from the ASTM E 1425 sizes to better represent Pella product offering.

STC and OITC ratings shown may be conservatively based on products tested with thinner panes of glass.

STC and OITC ratings may be from test results from an equivalent product.

## Project Checklist Review (Installed Orders Only)

### Before the Installation the Homeowner agrees to do the following:

Obtain Condo Association Approval

Obtain Historic Approval

Remove existing shutters and awnings

Remove air conditioners

Remove existing shades, drapes, window treatments, wall hangings, and personal belongings

Move furniture at least 3 feet away from work area

Tie or cut back trees, bushes and shrubs in the work area

Arrange to have alarm system and doorbells disconnected

Arrange to have any plumbing and electrical repairs or changes made by appropriate licensed contractor

Provide a door handle and lockset for entry door if Pella handle and lockset is not purchased.

### Before the Installation Pella agrees to do the following:

Obtain Building Permit (When required)

### During the Installation the Homeowner agrees to do the following:

Keep pets safely away from work area

Keep children safely away from work area

Allow Pella Installer room to work safely within your home

During the Installation Pella agrees to do the following:

Deliver and unload products purchased per contract

Place and remove drop cloths in work area then vacuum, and remove all debris at end of day

Remove existing product, including storm windows, and dispose of it unless otherwise specified

Install all products using method specified in contract per Pella Installation Instructions

Replace interior and/or exterior trim only if purchased

If Purchased, install exterior primed pine wood trim or Composite. Composite will be unfinished.

If Purchased, install interior trim matching wood window finish or White trim for Impervia and Encompass

Install non-Pella entry door lockset provided by you. Pella is not responsible for it's quality or performance

After the Installation the Homeowner agrees to do the following:

Be available for completion and sign off to verify all products purchased are in working order

Reinstall existing shutters, awnings, shades, drapes, window treatments, wall hangings, and reposition furniture

Arrange to have alarm system and doorbells reinstalled

Reinstall air conditioners

Remove stickers from product and save for energy rebate and tax purposes

Wash all interior & exterior glass surfaces

Fill nail holes and joints on interior trim if windows are to be stained (after staining)

Clean up exterior casing issues due to storm window removal if full wrap or new exterior trim is not purchased

Arrange to have any paint touched up around newly installed window or trim if necessary

Arrange to have any new drywall installed, taped and mud applied if necessary

\_\_\_\_\_ Project Checklist has been reviewed

Customer initial

\_\_\_\_\_ Product Only Addendum has been reviewed

Customer initial

\_\_\_\_\_ Final payment is due upon Substantial Completion per the Terms and Conditions

Customer Initial

\_\_\_\_\_ Removal and reinstallation of blinds are the responsibility of the homeowner. If for any reason blinds are not removed, you will be charged to remove the blinds and we are not responsible for any damage that might occur to the existing blinds. Pella will not reinstall blinds and does not guarantee existing blinds will fit in to the new windows.

Customer Initial

INITIALS \_\_\_\_\_

Pella New England Windows and Doors 2022 Supply Chain Volatility Rider - Pella New England Windows and Doors (Subcontractor) shall not be in default and shall not be held to suffer any charges or loss because of any failure to perform this proposal under its terms if the failure arises from causes beyond the reasonable control and without the fault or negligence of subcontractor ("Excusable Delay"). Examples of these causes are (1) acts of God or of the public enemy, (2) acts of the Government in either its sovereign or contractual capacity, (3) fires, (4) floods, (5) epidemics or pandemics, (6) quarantine restrictions, (7) strikes, (8) freight embargoes or supply chain disruptions (9)



unusually severe weather, and (10) unusual unavailability of materials. Without limiting the foregoing, to the extent any delay is or would be considered an excusable delay or force majeure under the Prime Contract, such delay shall be considered an excusable delay or force majeure under this proposal.

Anticipated delivery dates shall be determined upon factory lead times at time of order. Subcontractor shall make best efforts to achieve the delivery schedule set forth upon acceptance. Contractor is, however, on notice that the current supply chain environment is unusually volatile, and therefore the delivery schedule shall be subject to reasonable adjustment upon notice furnished by the Subcontractor.

The foregoing shall supersede and replace any subcontract terms or conditions that are inconsistent herewith.

INITIALS \_\_\_\_\_

**A 1.5% FINANCE CHARGE PER MONTH WILL BE ASSESSED TO ALL BALANCES OLDER THAN 30 DAYS**

Credit Card Account #: Last 4 Digits \_\_\_\_\_

Expiration Date: \_\_\_\_\_ / \_\_\_\_\_

Charge final payment to same account \_\_\_\_\_  
(Upon substantial completion) Customer initial

☐ **Project Checklist has been reviewed**\_\_\_\_\_  
Customer Name (Please print)\_\_\_\_\_  
Pella Sales Rep Name (Please print)\_\_\_\_\_  
Customer Signature\_\_\_\_\_  
Pella Sales Rep Signature\_\_\_\_\_  
Date\_\_\_\_\_  
Date\_\_\_\_\_  
Credit Card Approval Signature**Order Totals**

Taxable Subtotal	\$34,366.66
Sales Tax @ 5.5%	\$1,890.17
Non-taxable Subtotal	\$6,044.71
<b>Total</b>	<b>\$42,301.54</b>
<b>Deposit Received</b>	<b>\$16,359.90</b>
<b>Amount Due</b>	<b>\$25,941.64</b>